**Feedback Form**

Every IMI Certified Mediator or Mediation Advocate has attained a high standard of professional competency in the practice of mediation. Your feedback will:

* Help future users to have more information about working with this person
* Provide the Mediator/Advocate with an opportunity to understand your perception of the mediation process on this occasion, how effective (s)he was, and why, and
* Enable the person's Reviewer to prepare a Feedback Digest--a professional requirement for all IMI Certified Professionals.

Feedback you give will be anonymised, and may be used by other parties in deciding whether to appoint this Mediator/Advocate, so please try to be fair and helpful as possible in providing your comments. Please try not to be influenced unduly by the outcome of your mediation but to focus on the Mediator him/herself and on any particular contributions that (s)he may have made that you found to be especially important.

It would be helpful if you could include your name and details so that you can be contacted by the Reviewer in the unlikely event that clarification is needed.

Your responses will be treated as confidential information, but may be referred to in an anonymous form (ie. without any reference to the parties or any other information identifying you or your mediation) in the Mediator/Advocate’s Feedback Digest on the International Mediation Institute website at [www.imimediation.org](http://www.imimediation.org).

Thank you for your feedback.

# Who is this feedback about?

Name: Mediator/Advocate’s name

Email: Mediator/Advocate’s email address

# Who is this person’s Reviewer (if known?)

Name: Mediator/Advocate’s Reviewer name

Email: Mediator/Advocate’s Reviewer email address

# When did the mediation take place?

Start date of mediation, and end date if applicable

# Mediation location

Location of mediation

# Nature of mediated matter

Nature of mediated matter

# What did this Mediator/Advocate do best?

What the Mediator/Advocate did best

# What could this Mediator/Advocate improve?

Mediator/Advocate – areas for improvement

# Would you recommend this Mediator/Advocate to others? Why/why not?

Comment re recommendation

# How did you locate this Mediator/Advocate?

Method for locating Mediator/Advocate

# Accuracy of Mediator/Advocate costs

Choose an item.

# Was this your first experience of the mediation process?

Choose an item.

# Was the mediation a worthwhile process?

Choose an item.

# Did you resolve your issue as a result of this mediation?

Insert comment here

# Do you have any further comments?

Insert additional comments if desired

# Your details (optional)

Name: Your name
Organisation: Your organisation
Email address: Your email address
Phone number: Your phone number

# Are you willing to be included as a reference on this Mediator/Advocate’s online profile for the International Mediation Institute?

Choose an item.

# Can a copy of this feedback be sent directly to the Mediator/Advocate?

Choose an item.