



CONFLICT  
DYNAMICS  
CONFLICT & DISPUTE MANAGEMENT TRAINING

NAME OF DELEGATE		NAME OF ASSESSOR	
DATE OF ASSESSMENT		ROLE-PLAY	
<input type="radio"/> DAY 4 <input type="radio"/> DAY 5		<input type="radio"/> MEDIATOR A <input type="radio"/> MEDIATOR B	

## RELATIONSHIP COMPETENCIES

	O	C	W	N
Creates and maintains an environment conducive to mediation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Engages with each participant to develop communication and interaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comments:				

## PROCESS COMPETENCIES

	O	C	W	N
Establishes and maintains a safe and effective working structure	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Manages the process actively and works with the phases of mediation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comments:				

# MEDIATOR ASSESSMENT CONTINUED

## CONTENT COMPETENCIES

	O	C	W	N
Enables the parties to broaden perspectives, generate ideas and move towards a workable settlement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitates a basis for information exchange, enables a flow of information between the parties and actively assists the negotiations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comments:				

## ADDITIONAL COMMENTS